### Section A

<table>
<thead>
<tr>
<th>TPO Membership type</th>
<th>Charging Basis and criteria</th>
<th>Fees (All Subject to VAT)</th>
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| **Membership:** All disciplines as listed on our website and below excluding Residential Leasehold Management. It includes automatic Registration – see below. | The Annual Membership fee is payable per Head Office and each additional branch or per Local Property Expert (LPE) plus joining fee. Fair usage policy of up to 3 Ombudsman supported complaints per annum. 4th and subsequent Ombudsman supported complaints attract a Full Review case fee. | **Annual Membership fee** £225  
**Joining fee** £60  
**Total for each branch** £285  
**Full Review case fee** £350 | 0-49 branches n/a  
50-99 branches 10%  
100-249 branches 15%  
250-499 branches 20%  
500-750 branches 25%  
750 branches + 27.50%  
Propertymark Membership 12.50%  
*Only one discount may be applied to a membership* |
| **Registration:** This is the minimum legal requirement for all Agents dealing in residential sales and residential lettings (England only). Registered Agents do not subscribe to TPO Codes of Practice and cannot use our brand or logo. | As above | **Annual Membership fee** £225  
**Joining fee** £60  
**Total for each branch** £285  
**Full Review case fee** £350 | As above |
| **Residential Leasehold Management (RLM):** This covers the management of blocks or multiple residential properties on behalf of the freeholder, head leaseholder or residents management company. Fees are payable per legal entity. | Per RLM legal entity managing small number of units < 2,000 Units: Fair usage policy for up to 3 Ombudsman supported complaints per annum. 4th and subsequent Ombudsman supported complaints attract a Full Review case fee. | **Annual Membership fee** £255  
**Joining fee** £60  
**Total for each branch** £315  
**Full Review case fee** £375 | N/a |
| | Per RLM legal entity managing > 2,000 Units: **Option 1** – Register each RLM legal entity managing over 2,000 units. Fair usage policy for up to 3 Ombudsman supported complaints per annum. 4th and subsequent Ombudsman supported complaints attract a Full Review case fee. | **Annual Membership fee** £1250  
**Joining fee** £60  
**Total for each legal entity** £1310  
**Full Review case fee** £375 | N/a |
| | **Option 2** – Register each RLM legal entity managing over 2,000 units for an annual subscription and all cases would attract a fee for Early Resolution cases and Full Reviews. | **Annual Membership fee** £300  
**Joining fee** £60  
**Total for each legal entity** £360  
**Early Resolution** £250  
**Full Review case fee** £375 | N/a |
| **Property Surveyors/Property Professionals:** This membership is for property professionals engaged in the provision of surveying and other property related professional services such as referencing companies and inventory companies. | Register per legal entity. Case fees apply for each case. | **Annual Membership fee** £75  
**Early Resolution** £75  
**Full Review case fee** £320 | N/a |